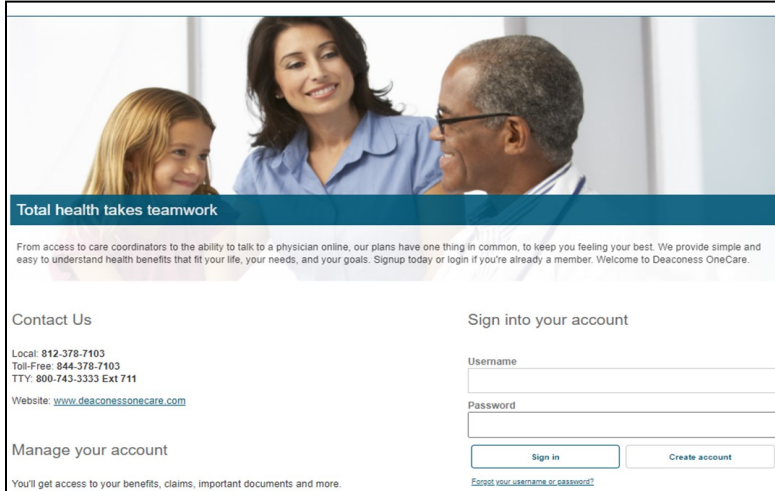


ACCESSING YOUR MEMBER PORTAL



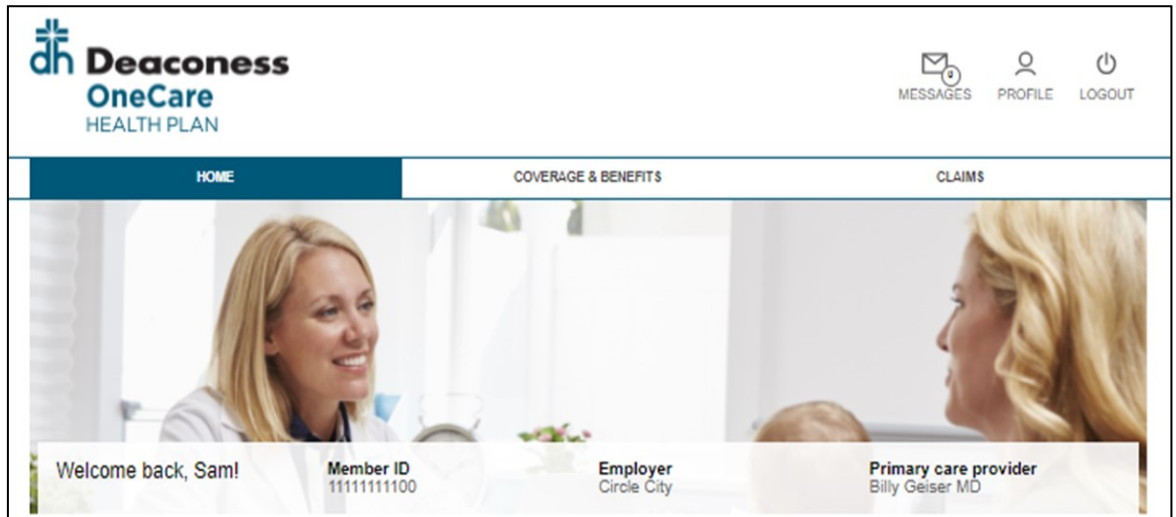
Visit www.deaconessonecare.com to access the member portal.

Existing users, click "Sign in".

If you are a new user, click "Create account".

Member Services
Member.Services@DeaconessOneCare.com
(844) 378-7103

As a feature of your health care benefits, we provide secure internet access to give you information you need anytime you need it. Some of the following features.



Claims

We provide quick access to your claims status and eligibility information. You can track your medical claims as they move through the claims processing system.

Utilization

View up-to-date information on Deductibles, Out-of-Pocket Limits & Preventive Health Benefits usage.

Provider Lookup

Search for healthcare providers in your network by Specialty, Name or Location.

Plan Documents

Verify benefits related to your current plan.

